Web Information Retrieval

Lecture 13 Introduction to text classification and clustering

Today's lecture

- Introduction to Text Classification
 - Also widely known as "text categorization"
- Introduction to Clustering

Text Classification

- Broadly the problem of text classification is to classify a set of documents as:
 - Spam / not spam
 - Topic (about art, health, etc.)
 - Language
 - Porn / not porn
 - **•** ...
- The notion of classification is very general and has many applications within and beyond IR

Spam filtering: Another text classification task

From: "" <takworlld@hotmail.com> Subject: real estate is the only way... gem oalvgkay

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Standing queries

- The path from IR to text classification:
 - You have an information need to monitor, say:
 - Unrest in the Niger delta region
 - You want to rerun an appropriate query periodically to find new news items on this topic
 - You will be sent new documents that are found
 - I.e., it's text classification, not ranking
- Such queries are called standing queries
 - Long used by "information professionals"
 - A modern mass instantiation is **Google Alerts**
- Standing queries are (hand-written) text classifiers

Supervised Classification

Given:

- A description of an instance, $d \in X$
 - X is the *instance language* or *instance space*.
- A fixed set of classes:

 $C = \{c_1, c_2, \dots, c_J\}$

 A training set D of labeled documents with each labeled document (d,c) ∈ X×C

Determine:

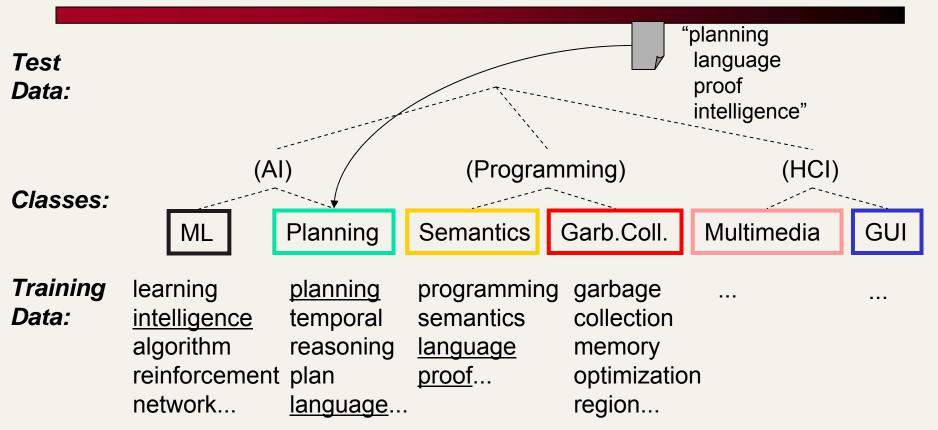
- A learning method or algorithm which will enable us to learn a classifier $\gamma: X \rightarrow C$
- For a test document d, we assign it the class $\gamma(d) \in C$

Sec. 13.1

Categorization/Classification

- Given:
 - A description of an instance, $d \in X$
 - X is the *instance language* or *instance space*.
 - Issue: how to represent text documents.
 - Usually some type of high-dimensional space
 - A fixed set of classes:
 - $C = \{c_1, c_2, \dots, c_J\}$
- Determine:
 - The category of $d: \gamma(d) \in C$, where $\gamma(d)$ is a *classification* function whose domain is X and whose range is C.
 - We want to know how to build classification functions ("classifiers").

Document Classification



(Note: in real life there is often a hierarchy, not present in the above problem statement)

More Text Classification Examples

Many search engine functionalities use classification

Assigning labels to documents or web-pages:

- Labels are most often topics such as Yahoo-categories
 - "finance," "sports," "news>world>asia>business"
- Labels may be genres
 - "editorials" "movie-reviews" "news"
- Labels may be opinion on a person/product
 - "like", "hate", "neutral"
- Labels may be domain-specific
 - "interesting-to-me": "not-interesting-to-me"
 - "contains adult language" : "doesn't"
 - Ianguage identification: English, French, Chinese, ...
 - search vertical: about Linux versus not
 - "Ink spam": "not link spam"

Classification Methods (1)

- Manual classification
 - Used by the original Yahoo! Directory
 - ODP , Looksmart, about.com, PubMed
 - Very accurate when job is done by experts
 - Consistent when the problem size and team is small
 - Difficult and expensive to scale
 - Means we need automatic classification methods for big problems

Classification Methods (2)

- Automatic document classification
 - Hand-coded rule-based systems
 - One technique used by spam filters, Reuters, CIA, etc.
 - It's what Google Alerts is doing
 - Widely deployed in government and enterprise
 - E.g., assign category if document contains a given boolean combination of words
 - Standing queries: Commercial systems have complex query languages (everything in IR query languages +score accumulators)
 - Accuracy is often very high if a rule has been carefully refined over time by a subject expert
 - Building and maintaining these rules is expensive

Ch. 13

A Verity topic A complex classification rule

comment line	
	# Beginning of art topic definition
top-level top ic	art ACCRUE
	∕author = "fsmith"
topic de finition modifiers 🛛	/date = "30-Dec-01"
ļ	∕annotation = "Topic created
	by fsmith"
subtopictopic	* 0.70 performing-arts ACCRUE
eviden cetopi c	** 0.50 WORD
topic definition modifier	∕wordtext = ballet
eviden cetopi c	** 0.50 STEM
topi o de inition modifier	/wordtext = dance
eviden cetopi c	** 0.50 WORD
topic de inition modifier	∕wordtext = opera
eviden cetopic	** 0.30 WORD
topic de inition modifier	/wordtext = symphony
subtopic	* 0.70 visual-arts ACCRUE
	** 0.50 WORD
	<pre>/wordtext = painting</pre>
	** 0.50 WORD
	∕wordtext = sculpture
subtopic	* 0.70 film ACCRUE
	** 0.50 STEM
	/wordtext = film
subtopic	** 0.50 motion-picture PHRASE
	*** 1.00 WORD
	<pre>/wordtext = motion</pre>
	*** 1.00 WORD
	/wordtext = picture
	** 0.50 STEM
	/wordtext = movie
sub to pic	* 0.50 video ACCRUE
	** 0.50 STEM
	/wordtext = video
	** 0.50 STEM
	∕wordtext = vcr
	# End of art topic

Note:

- maintenance issues (author, etc.)
- Hand-weighting of terms

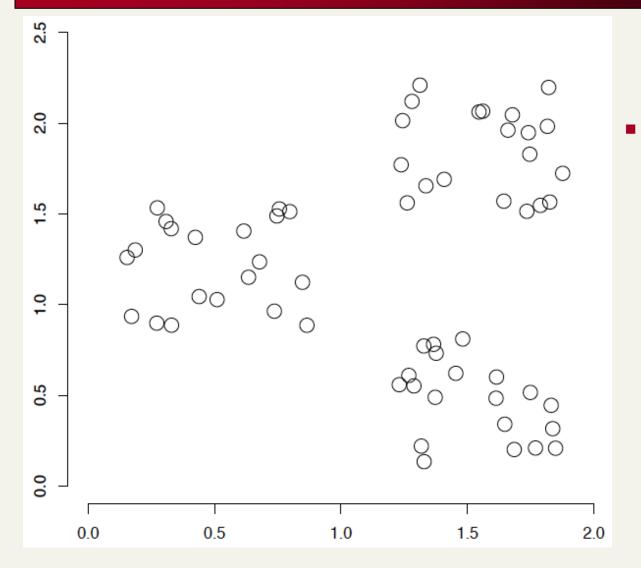
[Verity was bought by Autonomy.]

Classification Methods (3)

- Supervised learning of a document-label assignment function
 - Many systems partly rely on machine learning (Autonomy, Microsoft, Enkarta, Yahoo!, Google News, …)
 - k-Nearest Neighbors (simple, powerful)
 - Naive Bayes (simple, common method)
 - Support-vector machines (newer, more powerful)
 - ... plus many other methods
 - No free lunch: requires hand-classified training data
- Many commercial systems use a mixture of methods
- More next lecture

What is clustering?

- Clustering: the process of grouping a set of objects into classes of similar objects
 - Documents within a cluster should be similar
 - Documents from different clusters should be dissimilar
- The commonest form of unsupervised learning
 - Unsupervised learning = learning from raw data, as opposed to supervised data where a classification of examples is given
- A common and important task that finds many applications in IR and other places



How would you design an algorithm for finding the three clusters in this case?

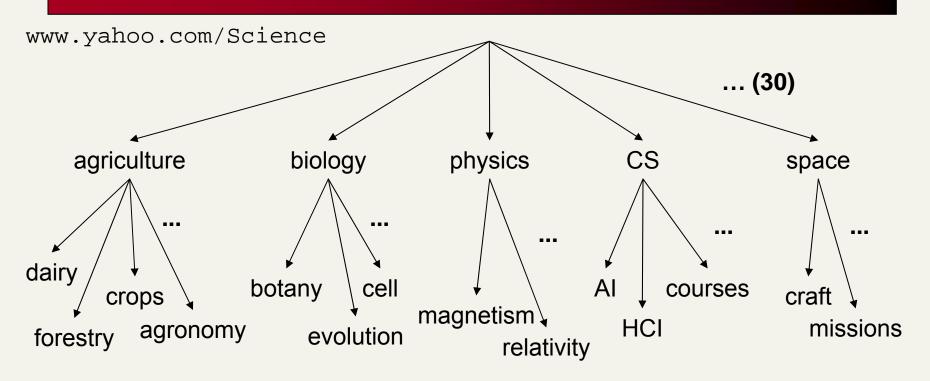
Supervised and Unsupervised Learning

- Learning: We are given a collection X, and we want to learn some function γ over X
 - Classification: γ(d) tells you the class of document d
 - Clustering: $\gamma(d)$ tells you the cluster in which d belongs
- Supervised learning: We have examples of some γ(d) and we want to compute γ for the rest
 - Classification
- Unsupervised learning: We only work on raw data. We don't know the value of any γ(d).
 - Clustering

Applications of clustering in IR

- Whole corpus analysis/navigation
 - Better user interface: search without typing
- For improving recall in search applications
 - Better search results (like pseudo RF)
- For better navigation of search results
 - Effective "user recall" will be higher
- For speeding up vector space retrieval
 - Cluster-based retrieval gives faster search

Yahoo! Hierarchy *isn't* clustering but *is* the kind of output you want from clustering



Google News: automatic clustering gives an effective news presentation metaphor

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Pirates Demand \$25 Million Ransom for Hijacked Tanker (Update1) Image: Section 2000 (Update1) New York Times - 1 hour ago By Castan Bloomberg - 36 minutes ago By Caroline Alexander and Hamsa Omar Nov. 20 (Bloomberg) - Somali pirates are demanding \$25 million in ransom to release an oil-laden Saudi supertanker seized off the East African coast, and called on the ship's owners to pay up "soon African Union says Somali pirates demand \$25M for Saudi ship United Press International African Union says Somali piratey Assimption Post BBC News - guardianco.uk - Aljazeera.net - RIA Novosti all 4.015 news articles > New York Times - 1 hour ago Worther a voter-approved ban on same-sex unions was California Supreme Court to decide fate of Prop. 8 same-sex San Jose Mercury News Prop. 8 gay marriage ban goes to Supreme Court Los Angeles Times the Mami Herald - San Diego Union Thbune - Indiana Daily Student - san Francisco Chronicle all 1.241 news articles > Pakistan protests over US missile strikes Reuters - 2 hours ago By Simon Court Sid Moro BLAMABAD (Reuters) - Pakistan summoned US ambassador Anne Patterson on Thursday to protest militant targets in Pakistan. Pakistan protests US drone attacks. Taliban warns of reprisals AFP Pakistan protests US drone attacks. Taliban warns of reprisals AFP Pakistan varms US over missile strike CNN International Telegraph.co.uk - China Daily - Xinhua - PRESS TV all 560 news articles .» Drop That Cigarette, Today Is The Great American Smokeout tosted by the American Cancer Society, and is tyring to get people all across the US to drop their cigarettes for just one day. Great American Smokeout: Time to kick the habil Capital Times Nethonal Smoke Out Day is Thursday, be a quitter Las Cruces Sun-News MPhonow.com - MaxHealth.com - Times Tribune of Corbin - ABC15.com (KNXV-TV) all 338 news articles .»	World »	edit 🗵	
Reuters - 2 hours ago Drop That Cigarette, Today is The Great American Smokeout By Simon Cameron-Moore ISLAMABAD (Reuters) - Pakistan summoned US ambassador Anne Patterson on Thursday to protest misile strikes launched by pilotless drone aircraft against militant targets in Pakistan. Reuters Pakistan protests US drone attacks, Taliban warns of reprisals AFP Pakistan warns US over missile strike CNN International Telegraph.co.uk - China Daily - Xinhua - PRESS TV all 560 news articles > Reuters Nighttime attack on Thai antigovernment protesters wounds at least 20 Christian Science Monitor - 30 minutes ago Welt ONLINE To NLINE for the ouser of the prime minister. By Huma Yusuf One person has been killed and 23 others wounded in a grenade attack Thursday against antigovernment protestor in Thailand dies in grenade attack Anti-government protestor in Thailand dies in grenade attack International Heraid Tribune Welt ONLINE State Press - 47 minutes ago Seattle International The Great American Smokeout: Time to kick the habit Capital Times National Smoke Out Day is Thursday; be a quitter Las Cruces Sun-News Mighttime attack on Thai antigovernment protesters occupying the Thai prime Welt ONLINE State Press - 47 minutes ago Seattle Entities and Seattle Press - 47 minutes ago Mathigovernment protestor in Thailand dies in grenade attack New Shington Post Anti-government protestor in Thailand dies in grenade attack Seattle International Heraid Tribune	Tanker (Update1) Bloomberg - 36 minutes ago By Caroline Alexander and Hamsa Omar Nov. 20 are demanding \$25 million in ransom to release a seized off the East African coast, and called on th Somali pirates demand \$25M for Saudi ship Unite African Union says Somali politicians fuel piracy V BBC News - guardian.co.uk - Aljazeera.net - RIA	BBC News (Bloomberg) Somali pirates n oil-laden Saudi supertanker e ship's owners to pay up ``soon. d Press International /ashington Post	New York Times - 1 hour ago By JESSE McKINLEY SAN FRANCISCO - Responding to pleas for legal clarity from those on both sides of the issue, the California Supreme Court said Wednesday that it would take up the case of whether a voter-approved ban on same-sex unions was California Supreme Court to decide fate of Prop. 8 same-sex San Jose Mercury News Prop. 8 gay marriage ban goes to Supreme Court Los Angeles Times The Miami Herald - San Diego Union Tribune - Indiana Daily Student - San Francisco Chronicle
Nighttime attack on Thai antigovernment protesters wounds at least 20 all 338 news articles » Christian Science Monitor - 30 minutes ago weitr online The government denied attacking demonstrators, who have called and 23 others wounded in a grenade attack Thursday against antigovernment protesters occupying the Thai prime Blast Kills 1, Wounds 23 at Thai Prime Minister's Office Washington Post Anti-government protestor in Thailand dies in grenade attack Intermational Herald Tribune weitr online weitr online weitr online	Reuters - 2 hours ago By Simon Cameron-Moore ISLAMABAD (Reuters summoned US ambassador Anne Patterson on Ti over missile strikes launched by pilotless drone ai militant targets in Pakistan. Pakistan protests US drone attacks, Taliban warns Pakistan warns US over missile strike CNN Intern Telegraph.co.uk - China Daily - Xinhua - PRESS T	Pakistan nursday to protest craft against <u>of reprisals</u> AFP ational	Smokeout dBTechno - 1 hour ago Washington (dbTechno) - Today marks the annual Great American Smokeout hosted by the American Cancer Society, and is trying to get people all across the US to drop their cigarettes for just one day. <u>Great American Smokeout: Time to kick the habit</u> Capital Times <u>National Smoke Out Day is Thursday; be a quitter</u> Las Cruces Sun-News <u>MPNnow.com - eMaxHealth.com - Times Tribune of Corbin</u> -
Xinhua - United Press International - The Associated Press - AsiaOne Jobless claims show need for benefits extension: White House AFP all 688 news articles » Washington Times - Wall Street Journal Blogs - WOI - Tampabay.com Show more stories Show fewer stories Show more stories Show fewer stories	protesters wounds at least 20 Christian Science Monitor - 30 minutes ago The government denied attacking demonstrators, for the ouster of the prime minister. By Huma Yusi and 23 others wounded in a grenade attack Thurs protesters occupying the Thai prime Blast Kills 1, Wounds 23 at Thai Prime Minister's 0 Anti-government protestor in Thailand dies in gren International Herald Tribune Xinhua - United Press International - The Associa all 688 news articles »	who have called <u>WELT ONLINE</u> of One person has been killed day against antigovernment <u>Office</u> Washington Post <u>ade attack</u>	all 338 news articles » Perino: Bush would sign jobless benefits extension The Associated Press - 47 minutes ago WASHINGTON (AP) - With weekly jobless claims benefits at a 16-year high, the White House said Thursday that President George W. Bush would quickly sign legislation pending in Congress to provide further unemployment benefits. Bush would sign measure to extend jobless benefits Houston Chronicle Jobless claims show need for benefits extension: White House AFP Washington Times - Wall Street Journal Blogs - WOI - Tampabay.com all 599 news articles »

For improving search recall

- Cluster hypothesis Documents in the same cluster behave similarly with respect to relevance to information needs
- Therefore, to improve search recall:
 - Cluster docs in corpus a priori
 - When a query matches a doc *D*, also return other docs in the cluster containing *D*
- Hope if we do this: The query "car" will also return docs containing *automobile*
 - Because clustering grouped together docs containing car with those containing automobile.



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