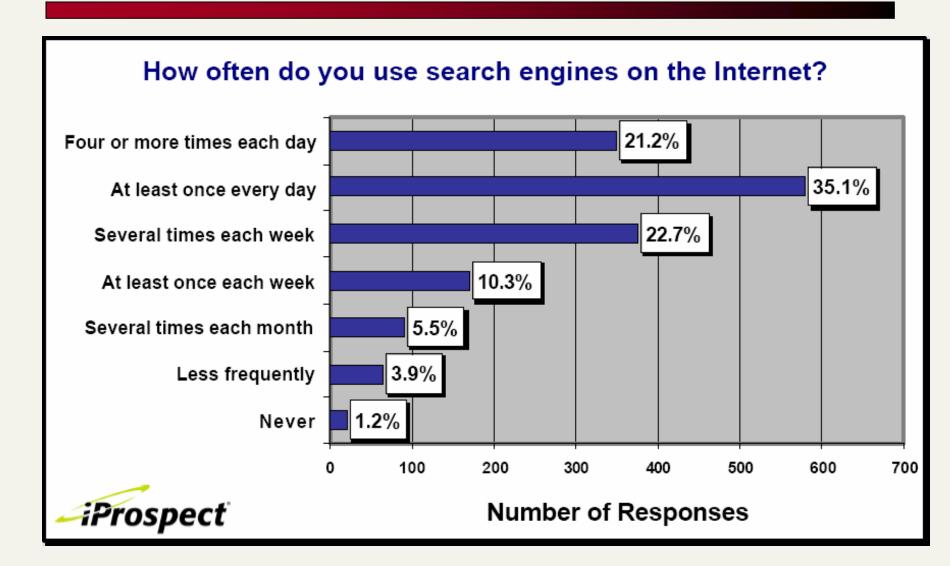
Web Information Retrieval

Lecture 9
Information Retrieval in the Web

Search use ...

(iProspect Survey, 4/04)



Without search engines the web wouldn't scale

- No incentive in creating content unless it can be easily found other finding methods haven't kept pace (taxonomies, bookmarks, etc)
- 2. The web is both a technology artifact and a social environment
 - "The Web has become the "new normal" in the American way of life; those who don't go online constitute an ever-shrinking minority." – [Pew Foundation report, January 2005]
- 3. Search engines make aggregation of interest possible:
 - Create incentives for very specialized niche players
 - Economical specialized stores, providers, etc
 - Social narrow interests, specialized communities, etc
- 4. The acceptance of search interaction makes "unlimited selection" stores possible:
 - Amazon, Netflix, etc
- 5. Search turned out to be the best mechanism for advertising on the web, a \$15+ B industry.
 - Growing very fast but entire US advertising industry \$250B huge room to grow
 - Sponsored search marketing is about \$10B

Classical IR vs. Web IR

Basic assumptions of Classical Information Retrieval

- Corpus: Fixed document collection
- Goal: Retrieve documents with information content that is relevant to user's information need

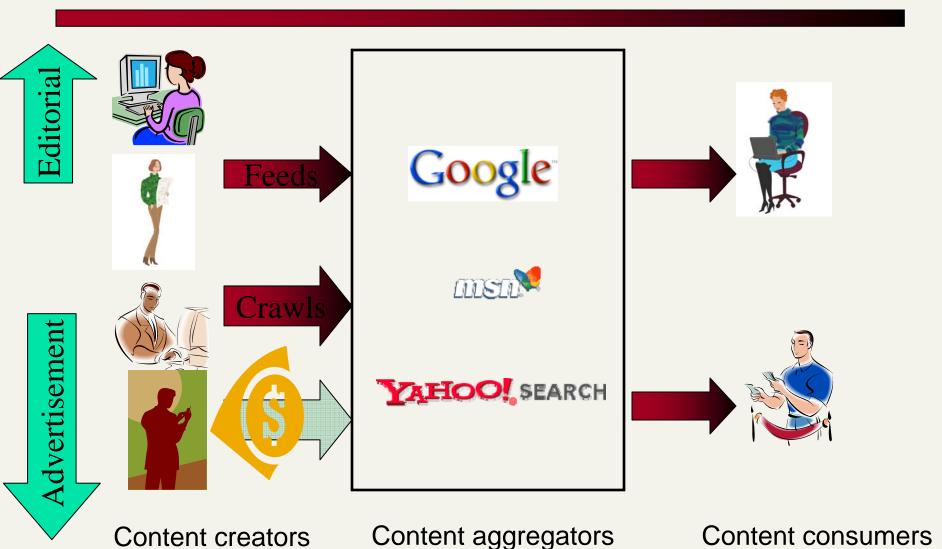
Classic IR Goal

- Classic relevance
 - For each query Q and stored document D in a given corpus assume there exists relevance Score(Q, D)
 - Score is average over users U and contexts C
 - Optimize Score(Q, D) as opposed to Score(Q, D, U, C)
 - That is, usually:
 - Context <u>ignored</u>
 - Individuals <u>ignored</u>
 - Corpus <u>predetermined</u>

Bad assumptions in the web context

Web IR

The coarse-level dynamics

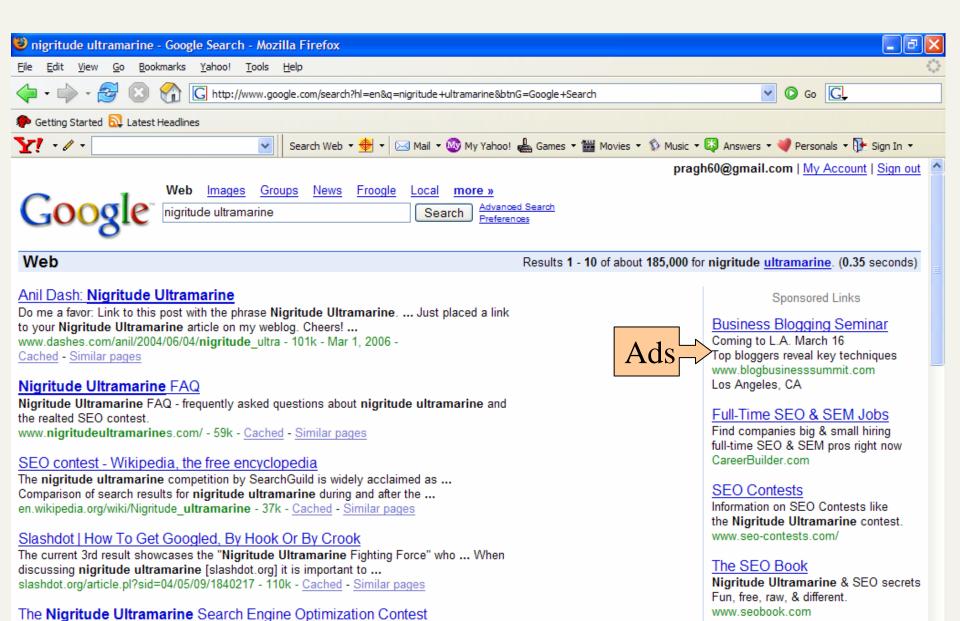


Brief (non-technical) history

- Early keyword-based engines
 - Altavista, Excite, Infoseek, Inktomi, ca. 1995-1997
- Paid placement ranking: Goto.com (morphed into Overture.com → Yahoo!)
 - Your search ranking depended on how much you paid
 - Auction for keywords: casino was expensive!

Brief (non-technical) history

- 1998+: Link-based ranking pioneered by Google
 - Blew away all early engines save Inktomi
 - Great user experience in search of a business model
 - Meanwhile Goto/Overture's annual revenues were nearing \$1 billion
- Result: Google added paid-placement "ads" to the side, independent of search results
 - Yahoo follows suit, acquiring Overture (for paid placement) and Inktomi (for search)



Algorithmic results.

Overstock.com

the term nigritude ultramarine on Google.

It's sweeping the web -- or at least search engine optimizers -- a new contest to rank tops for

searchenginewatch.com/sereport/article.php/3360231 - 57k - Cached - Similar pages

Ads vs. search results

 Google has maintained that ads (based on vendors bidding for keywords) do not affect vendors' rankings in search results Sponsored Links

CG Appliance Express

Discount Appliances (650) 756-3931 Same Day Certified Installation www.cgappliance.com San Francisco-Oakland-San Jose, CA

Miele Vacuum Cleaners

Miele Vacuums- Complete Selection Free Shipping! www.vacuums.com

Miele Vacuum Cleaners

Miele-Free Air shipping! All models. Helpful advice. www.best-vacuum.com

Web

Results 1 - 10 of about 7,310,000 for miele. (0.12 seconds)

Search = *miele*

Miele, Inc -- Anything else is a compromise

At the heart of your home, Appliances by **Miele**. ... USA. to **miele**.com. Residential Appliances. Vacuum Cleaners. Dishwashers. Cooking Appliances. Steam Oven. Coffee System ... www.miele.com/ - 20k - Cached - Similar pages

Miele

Welcome to **Miele**, the home of the very best appliances and kitchens in the world. www.miele.co.uk/ - 3k - <u>Cached</u> - <u>Similar pages</u>

Miele - Deutscher Hersteller von Einbaugeräten, Hausgeräten ... - [Translate this page]

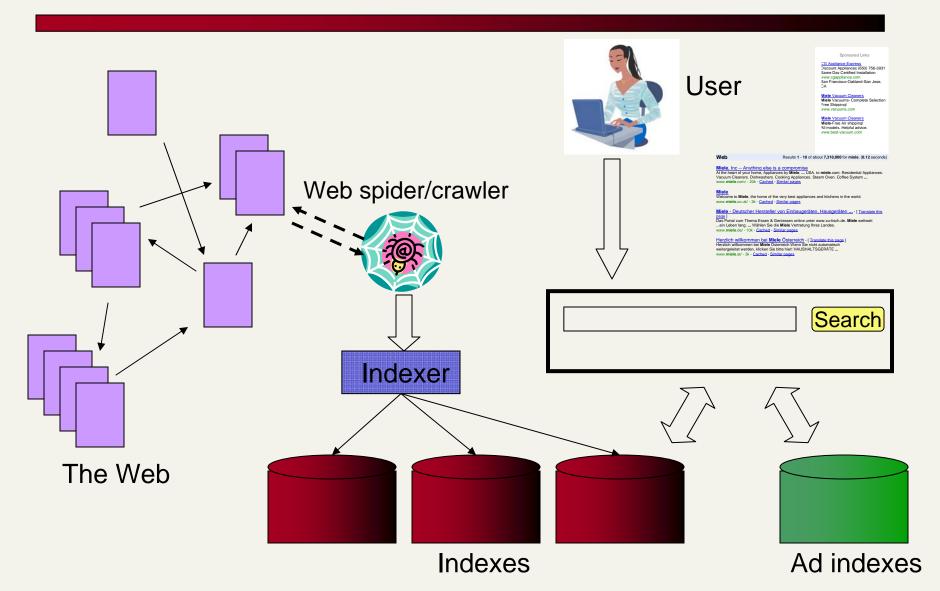
Das Portal zum Thema Essen & Geniessen online unter www.zu-tisch.de. **Miele** weltweit ...ein Leben lang. ... Wählen Sie die **Miele** Vertretung Ihres Landes. www.miele.de/ - 10k - <u>Cached</u> - <u>Similar pages</u>

Herzlich willkommen bei Miele Österreich - [Translate this page] Herzlich willkommen bei Miele Österreich Wenn Sie nicht automatisch weitergeleitet werden, klicken Sie bitte hier! HAUSHALTSGERÄTE ... www.miele.at/ - 3k - Cached - Similar pages

Ads vs. search results

- Other vendors (Yahoo, MSN) have made similar statements from time to time
 - Any of them can change anytime
- We will focus primarily on search results independent of paid placement ads
 - Although the latter is a fascinating technical subject in itself

Web search basics



User Needs

- Needs
 - Informational want to learn about something (~40% / 65%)
 - Navigational want to go to that page (~25% / 15%)

Lufthansa

- Transactional want to do something (web-mediated)
 (~35% / 20%)
 - Access a service

Weather rome

Downloads

Mars surface images

Shop

Canon S410

- Gray areas
 - Find a good hub

Car rental Brasil

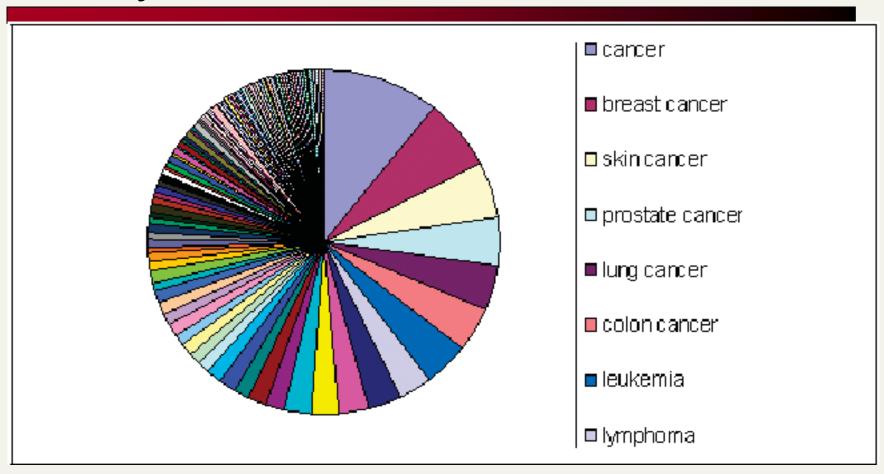
Exploratory search "see what's there"

Web search users

- Make ill defined queries
 - Short
 - AV 2001: 2.54 terms avg, 80% < 3 words)
 - AV 1998: 2.35 terms avg, 88% < 3 words
 - Imprecise terms
 - Sub-optimal syntax (most queries without operator)
 - Low effort
- Wide variance in
 - Needs
 - Expectations
 - Knowledge
 - Bandwidth

- Specific behavior
 - 85% look over one result screen only (mostly above the fold)
 - 78% of queries are not modified (one query/session)
 - Follow links –
 "the scent of information" ...

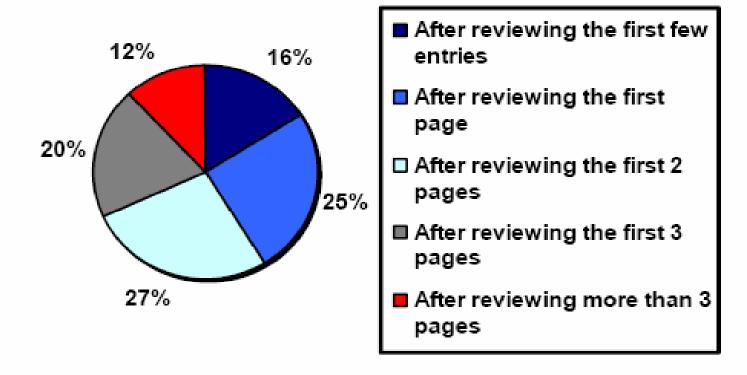
Query Distribution



Power law: few popular broad queries, many rare specific queries

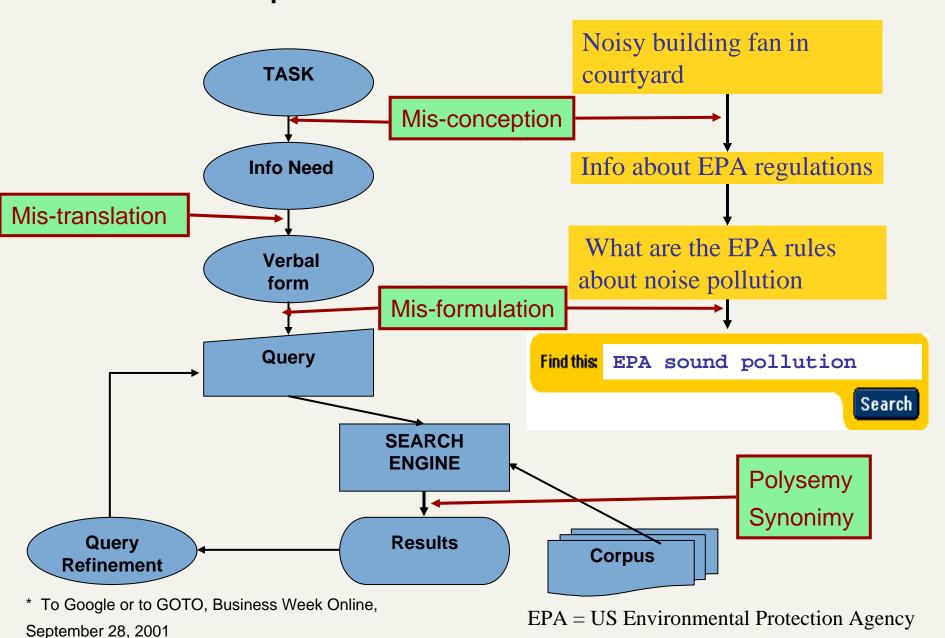
How far do people look for results?

"When you perform a search on a search engine and don't find what you are looking for, at what point do you typically either revise your search, or move on to another search engine? (Select one)"



(Source: <u>iprospect.com</u> WhitePaper_2006_SearchEngineUserBehavior.pdf)

True example*



Users' empirical evaluation of results

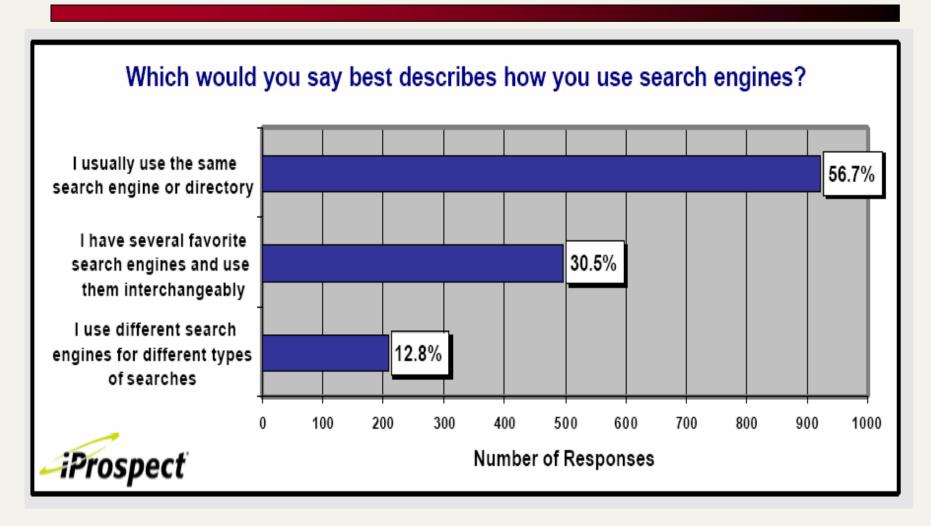
- Quality of pages varies widely
 - Relevance is not enough
 - Other desirable qualities (non IR!!)
 - Content: Trustworthy, new info, non-duplicates, well maintained,
 - Web readability: display correctly & fast
 - No annoyances: pop-ups, etc
- Precision vs. recall
 - On the web, recall seldom matters
- What matters
 - Precision at 1? Precision above the fold?
 - Comprehensiveness must be able to deal with obscure queries
 - Recall matters when the number of matches is very small
- User perceptions may be unscientific, but are significant over a large aggregate

Users' empirical evaluation of engines

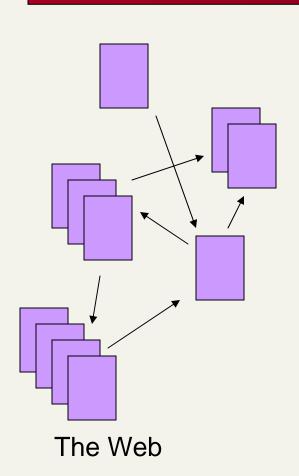
- Relevance and validity of results
- Speed
- UI Simple, no clutter, error tolerant
- Trust Results are objective
- Coverage of topics for poly-semic queries
- Pre/Post process tools provided
 - Mitigate user errors (auto spell check, syntax errors,...)
 - Explicit: Search within results, more like this, refine ...
 - Anticipative: related searches
- Deal with idiosyncrasies
 - Web specific vocabulary
 - Impact on stemming, spell-check, etc
 - Web addresses typed in the search box

Loyalty to a given search engine

(iProspect Survey, 4/04)



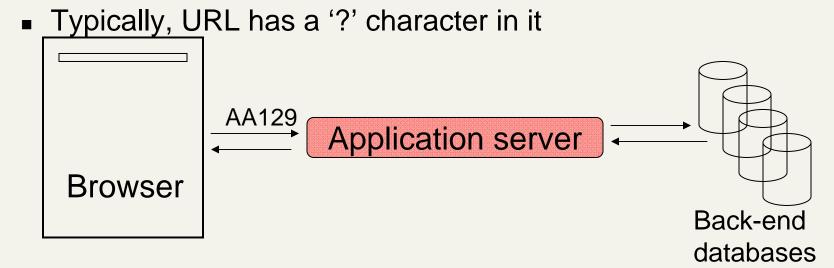
The Web corpus



- No design/co-ordination
- Distributed content creation, linking, democratization of publishing
- Content includes truth, lies, obsolete information, contradictions ...
- Unstructured (text, html, ...), semistructured (XML, annotated photos), structured (Databases)...
- Scale much larger than previous text corpora ... but corporate records are catching up.
- Growth slowed down from initial "volume doubling every few months" but still expanding
- Content can be dynamically generated

The Web: Dynamic content

- A page without a static html version
 - E.g., current status of flight AA129
 - Current availability of rooms at a hotel
- Usually, assembled at the time of a request from a browser



Dynamic content

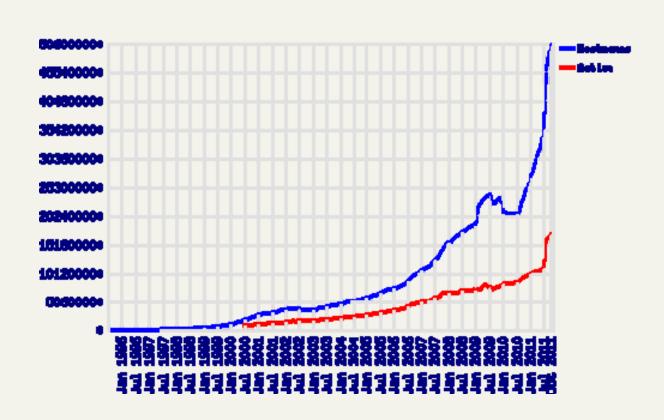
- Most dynamic content is ignored by web spiders
 - Many reasons including malicious spider traps
- Some dynamic content (news stories from subscriptions) are sometimes delivered as static content
 - Application-specific spidering
- Spiders commonly view web pages just as Lynx (a text browser) would
- Note: even "static" pages are typically assembled on the fly (e.g., headers are common)

The web: size

- What is being measured?
 - Number of hosts
 - Number of (static) html pages
 - Volume of data
- Number of hosts netcraft survey
 - http://news.netcraft.com/archives/web_server_survey.html
 - Monthly report on how many web hosts & servers are out there
- Number of pages numerous estimates (will discuss later)

Netcraft Web Server Survey

http://news.netcraft.com/archives/web_server_survey.html



The web: evolution

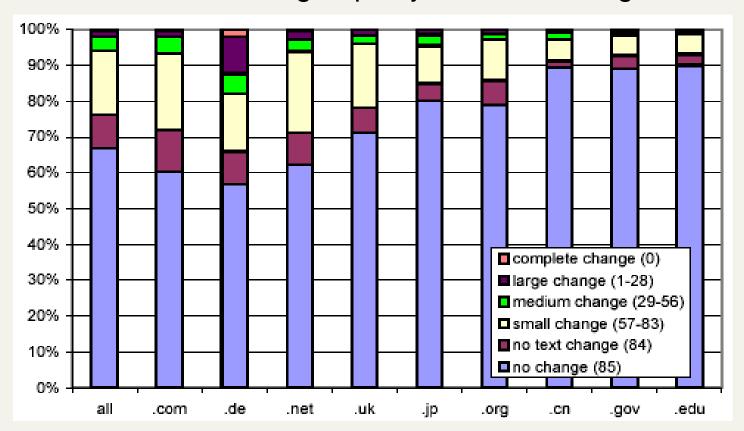
- All of these numbers keep changing
- Relatively few scientific studies of the evolution of the web [Fetterly & al, 2003]
 - http://research.microsoft.com/research/sv/sv-pubs/p97fetterly/p97-fetterly.pdf
- Sometimes possible to extrapolate from small samples (fractal models) [Dill & al, 2001]
 - http://www.vldb.org/conf/2001/P069.pdf

Rate of change

- [Cho00] 720K pages from 270 popular sites sampled daily from Feb 17 – Jun 14, 1999
 - Any changes: 40% weekly, 23% daily
- [Fett02] Massive study 151M pages checked over few months
 - Significant changed -- 7% weekly
 - Small changes 25% weekly
- [Ntul04] 154 large sites re-crawled from scratch weekly
 - 8% new pages/week
 - 8% die
 - 5% new content
 - 25% new links/week

Static pages: rate of change

- Fetterly et al. study (2002): several views of data, 150 million pages over 11 weekly crawls
 - Bucketed into 85 groups by extent of change



Other characteristics

- Significant duplication
 - Syntactic 30%-40% (near) duplicates
 - Semantic ???
- High linkage
 - More than 8 links/page in the average
- Complex graph topology
 - Not a small world; bow-tie structure [Brod00]
- Spam
 - Billions of pages

Spam

Search Engine Optimization

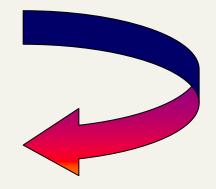
The trouble with paid placement...

- It costs money. What's the alternative?
- Search Engine Optimization:
 - "Tuning" your web page to rank highly in the search results for select keywords
 - Alternative to paying for placement
 - Thus, intrinsically a marketing function
- Performed by companies, webmasters and consultants ("Search engine optimizers") for their clients
- Some perfectly legitimate, some very shady

Simplest forms

- First generation engines relied heavily on tf/idf
 - The top-ranked pages for the query maui resort were the ones containing the most maui's and resort's
- SEOs responded with dense repetitions of chosen terms
 - e.g., maui resort maui resort maui resort
 - Often, the repetitions would be in the same color as the background of the web page
 - Repeated terms got indexed by crawlers
 - But not visible to humans on browsers

Pure word density cannot be trusted as an IR signal



Variants of keyword stuffing

- Misleading meta-tags, excessive repetition
- Hidden text with colors, style sheet tricks, etc.

Meta-Tags =

"... London hotels, hotel, holiday inn, hilton, discount, booking, reservation, sex, mp3, britney spears, viagra, ..."

Search engine optimization (Spam)

Motives

- Commercial, political, religious, lobbies
- Promotion funded by advertising budget

Operators

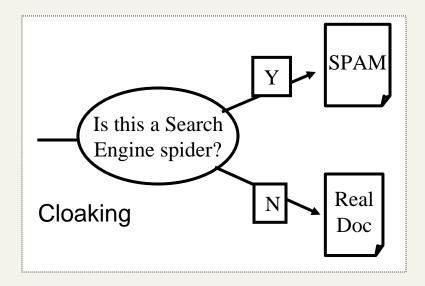
- Contractors (Search Engine Optimizers) for lobbies, companies
- Web masters
- Hosting services

Forums

- E.g., Web master world (<u>www.webmasterworld.com</u>)
 - Search engine specific tricks
 - Discussions about academic papers ©

Cloaking

- Serve fake content to search engine spider
- DNS cloaking: Switch IP address. Impersonate



Need more search engine listings? The spam industry



Web Guide Our hand-picked directory of the best business links

Home > Guide Topics > Technology > Internet > Search Technology > Search Engines > Search Engine Placement.

Links 1-8 of 8

at the "Cloaking & Doorways

News Best Keywords! SE

phantomLine $^{\text{m}}$ — the ultimate stealth

Free Domain Forwarding - Domain Cloaking - DNS Forwarding

Web site is cloaked when the web address of a web site is hidden from viewers in their browser window.

For example your user would type in www.yourname.com into their browser window. They are then automatically redirected to your web

(http://www.someisp.com/~users/yourname/yoursite. html) or any where you like.

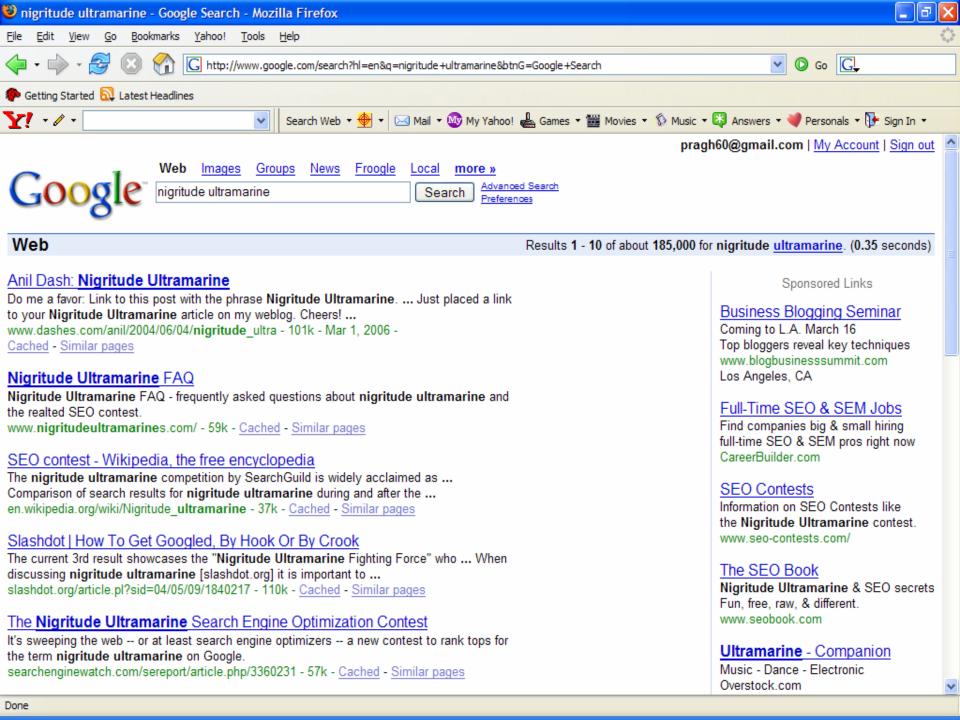
However your users would continue to www.yourname.com as they browsed.

Cloaking Services:Included Branded Email Services 5 Mail boxes mailboxename@yourDomain.com \$49/Year



Understanding Cloaking Tutorial: Cloaking and Stealth Technology 'age 1 | Page 2 | Page 3 | Page 4 | Page 5 |

Cloaking, stealth or phantom page technology constitutes the nost sophisticated and efficient approach towards search engine otimization. A mystique surrounding cloaking or stealth tech



More spam techniques

Doorway pages

 Pages optimized for a single keyword that re-direct to the real target page

Link spamming

- Mutual admiration societies, hidden links, awards more on these later
- Domain flooding: numerous domains that point or redirect to a target page

Robots

- Fake query stream rank checking programs
 - "Curve-fit" ranking programs of search engines
- Millions of submissions via Add-Url

The war against spam

- Quality signals Prefer authoritative pages based on:
 - Votes from authors (linkage signals)
 - Votes from users (usage signals)
- Policing of URL submissions
 - Anti robot test
- Limits on meta-keywords
- Robust link analysis
 - Ignore statistically implausible linkage (or text)
 - Use link analysis to detect spammers (guilt by association)

- Spam recognition by machine learning
 - Training set based on known spam
- Family friendly filters
 - Linguistic analysis, general classification techniques, etc.
 - For images: flesh tone detectors, source text analysis, etc.
- Editorial intervention
 - Blacklists
 - Top queries audited
 - Complaints addressed
 - Suspect pattern detection

More on spam

- Web search engines have policies on SEO practices they tolerate/block
 - http://help.yahoo.com/help/us/ysearch/index.html
 - http://www.google.com/intl/en/webmasters/
- Adversarial IR: the unending (technical) battle between SEO's and web search engines
- Research http://airweb.cse.lehigh.edu/

Answering "the need behind the query"

- Semantic analysis
 - Query language determination
 - Auto filtering
 - Different ranking (if query in Japanese do not return English)
 - Hard & soft (partial) matches
 - Personalities (triggered on names)
 - Cities (travel info, maps)
 - Medical info (triggered on names and/or results)
 - Stock quotes, news (triggered on stock symbol)
 - Company info
 - Etc.
 - Natural Language reformulation
 - Integration of Search and Text Analysis

The spatial context -- geo-search

Two aspects

- Geo-coding -- encode geographic coordinates to make search effective
- Geo-parsing -- the process of identifying geographic context.

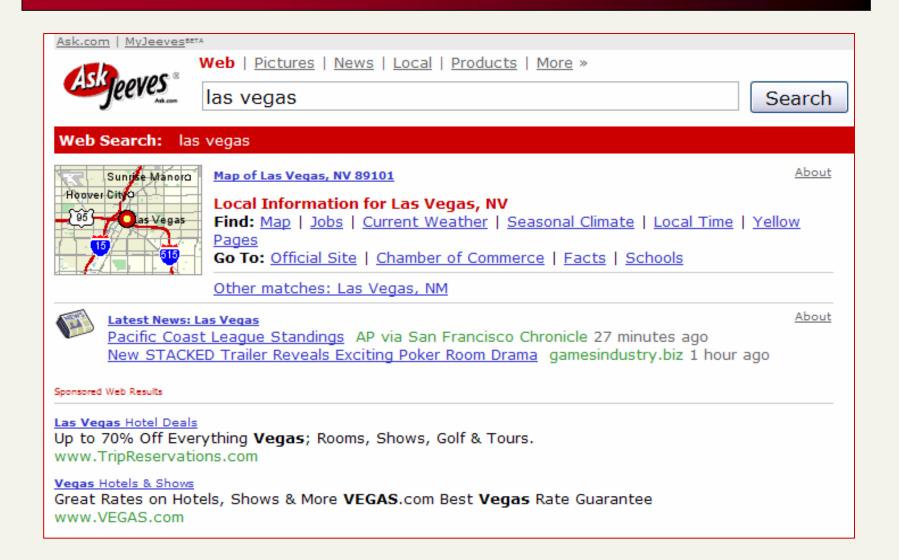
Geo-coding

- Geometrical hierarchy (squares)
- Natural hierarchy (country, state, county, city, zip-codes, etc)
- Geo-parsing
- Pages (infer from phone nos, zip, etc). About 10% can be parsed.
- Queries (use dictionary of place names)
- Users
 - Explicit (tell me your location -- used by NL, registration, from ISP)
 - From IP data
- Mobile phones
 - In its infancy, many issues (display size, privacy, etc

Yahoo!: britney spears

Y	AHOO! SEARCH	Web Images Video Directory Local News Shopping britney spears	Search
My W	eb BETA		
Search Results 1 - 10		Results 1 - 10 of abou	ıt 66,800,00
Also	try: britney spears pictures, britne	ey spears lyrics More	
Y 7	Britney Spears Artist Page Yahoo! Shortcut - About	- <u>Downloads</u> - <u>Videos</u> - <u>Photos</u> - <u>Buy CDs</u>	
1.	Category: Rock and Pop > Britne	nformation, merchandise, and more.	
2.	Britney.com Jive Records' official site. Category: Rock and Pop > Britne www.britney.com - 10k - Cached	ey Spears - More from this site - Save - Block	
3	World of Britnev ®		

Ask Jeeves: las vegas



Yahoo!: salvador hotels

Salvador Hotels Airport (0) Salvador Hotels Bahia Othon Palace

	Web Images Video Directory Local News Shopping			
YAHOO! SEARCH	salvador hotels Search			
My Web BETA				
Search Results	Results 1 - 10 of about 17,900,00			
Pestana Bahia Hotel - Salvador, Sol Victoria Marina - Salvador, E	I - photos, reviews and deals Brazil - ★★★★☆ - from \$95.00 - availability - rate it Brazil - ★★★★★ - from \$85.00 - availability - rate it r, Brazil - ★★★★☆ - from \$170.00 - rate it			
hotels in San □ San Salvador hotels, motels, re availability, price, deals, photos, of				
 Salvador Brazil Hotels J Jake.com offers a cool new way t 	ake.com 电 to search for the perfect hotel for your trip to Salvador , Brazil. If you need a			

Business, Family or just want to stay in the hippest hotels Jake.com will help you find what your looking for.

Yahoo shortcuts

Various types of queries that are "understood"

Yahoo! Shortcuts

Shortcuts Categories

most popular: Images - Maps - Weather

Suggest a new Shortcut. Click Here



Local







Reference



Calculators

Maps Weather Local Listings more... Sports Scores
Stock Quotes
Images
more...

Airport Information Flight Tracker Hotel Finder more... Dictionary
Definitions
Encyclopedia
Lookup
Synonym Finder
more...

Calculator
Time Zones
Weights and
Measures
Converter
more...

Google andrei broder new york



Web Images Groups News Froogle Local Desktop more »

Search

Web

Results 1 - 10 of about 13,200 for andrei broder new york. (0.22 seconds)

Phonebook results for andrei broder new york



Andrei Broder, (718) 432-6973, 630 W 246th St, Bronx, NY 10471 Google Maps Yahoo! Maps MapQuest

A taxonomy of web search

Publisher. ACM Press New York, NY, USA ... Aris Anagnostopoulos , Andrei Z. Broder, David Carmel, Sampling search-engine results, Proceedings of the 14th ... portal.acm.org/citation.cfm?id=792552 - Similar pages

Optimal plans for aggregation

Andrei Broder, IBM Research Division. Michael Mitzenmacher, Harvard University John Wiley and Sons New York 1983 16 M. Shaked and JG Shanthikumar.

Answering "the need behind the query": Context

- Context determination
 - spatial (user location/target location)
 - query stream (previous queries)
 - personal (user profile)
 - explicit (user choice of a vertical search,)
 - implicit (use Google from France, use google.fr)
- Context use
 - Result restriction
 - Kill inappropriate results
 - Ranking modulation
 - Use a "rough" generic ranking, but personalize later

Google: dentists bronx



Web <u>Images Groups News Froogle Local Desktop **more»**</u>

dentists bronx

Search

Web

Local results for dentists near Bronx, NY



Montefiore Medical Ctr - 2.0 miles NE - 3448 Boston Rd, Bronx, 10469 - (718) 547-6111

Montefiore Medical Group - 3.2 miles SW - 305 E 161st St, Bronx, 10451 - (718) 579-2500

Bronx Park Dental Group - 0.1 miles NE - 2016 Bronxdale Ave # 303, Bronx, 10462 - (718) 792-7972

Bronx Dentists & Dental Insurance @ Dental Plans

Bronx Dentists @ Dental Plans - Individual and Family Discount Dental Plans and Insurance, Affordable Dental Coverage Starting at \$79.95 a Year! static.dentalplans.com/newyork/bronx/ - 37k - Cached - Similar pages

Bronx, NY - Dentist Reviews, Ratings & Recommendations.

DR.Oogle: **Dentist** Reviews, **Dentist** Ratings, **Dentist** Recommendations and **Dentist** Help. Post your case to receive second opinion from another **dentist** or ... new-york.doctoroogle.com/ dentist_reviews.cfm/pageID/8/index/E - 81k - Aug 6, 2005 - Cached - Similar pages

New York, NY - Dentist Reviews, Ratings & Recommendations.

Dentist, New York, NY Abanto, Laarni Dentist, Bronx, NY Abati, Mario Dentist, Bronx, NY Abbadessa, Joseph Dentist, Staten Island, NY Abbaticchio, Stephen ...

Yahoo!: dentists (bronx)



Web | Images | Video | Directory | Local | News | Shopping

Search

My Web BETA

Search Results

Y Local Results for **dentists** near **Bronx** - Map All Results

Quinnones, Madelyn - Citident Family Dentists (718) 378-5030 - 1581 Westchester Ave, Bronx, NY - 1.31mi map
Chumsky, Jay R DDS - Citident Family Dentists (718) 378-5030 - 1581 Westchester Ave, Bronx, NY - 1.31mi map
Gold, Andrew DDS - Andrew Gold Association Dentists (718) 299-3600 - 505 Claremont Pkwy, Bronx, NY - 2.18mi map
Yahoo! Shortcut - About

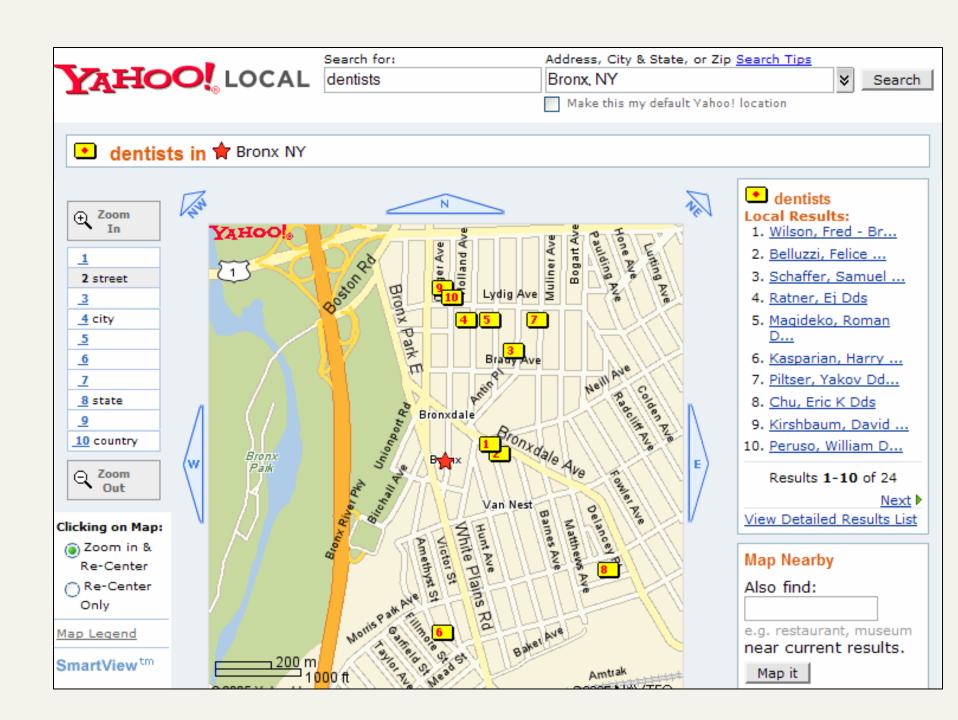
Bronx, NY Dentists at SuperPages.com [□]

Find the Best **Dentists** in **Bronx**, New York at SuperPages.com. SuperPages from Verizon has listings for many more **Bronx** businesses.

yellowpages.superpages.com/listings.jsp?C=dentists&CID=493578&... - More from this site - Save - Block

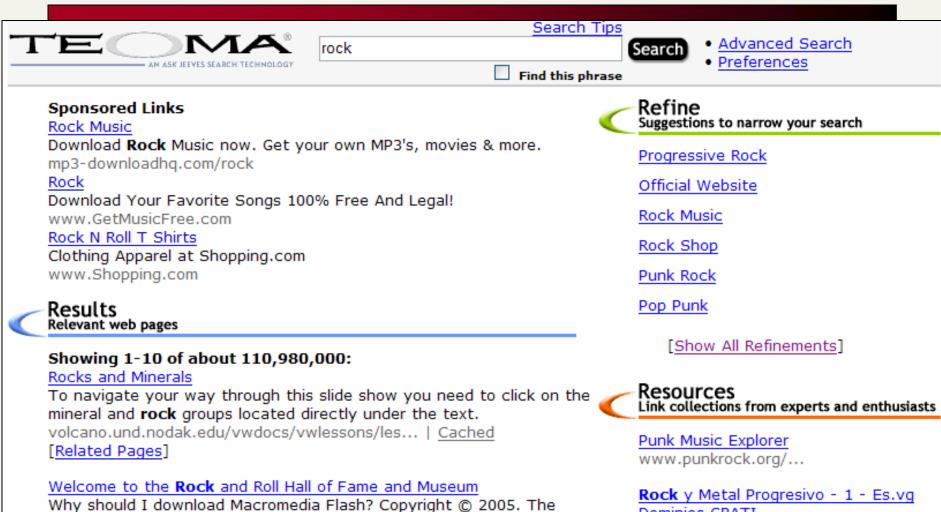
2. Dentists and Clinics in Bronx, New York - Directory USA ®

... Dentists and Clinics in Bronx, NY ... 729 Burke Ave. Bronx, NY 10467-6638 ...



Query recommendation

Rock and Roll Hall of Fame and Museum, Inc. All Rights Reserved.



Dominios GRATI...

Context transfer



Advanced Search

Preferences

Language Tools

Search Tips

brass boot

Google Search

Web Images Groups Directory

Searched the web for brass boot.

Results 1 - 10 of about 122,000. Search took 0.44 seconds.

BOOT - Dunham Boots - all sizes and widths HERE

Spons

www.newbalancecatalogcenter.com

CLICK and SAVE! - Enter code" FIVE" at checkout

Brass Boot Shoes at Shoebuy.com! Free Shipping and No Sales Tax! Sponsored www.shoebuy.com Enjoy our huge selection, great prices & live customer service! Link

Brass Boot

Amazing Shoedini! (Shoedini.com) The Easiest Way To Buy Shoes.

shop.store.yahoo.com/shoedini/v3.html - 24k - <u>Cached</u> - <u>Similar</u> pages

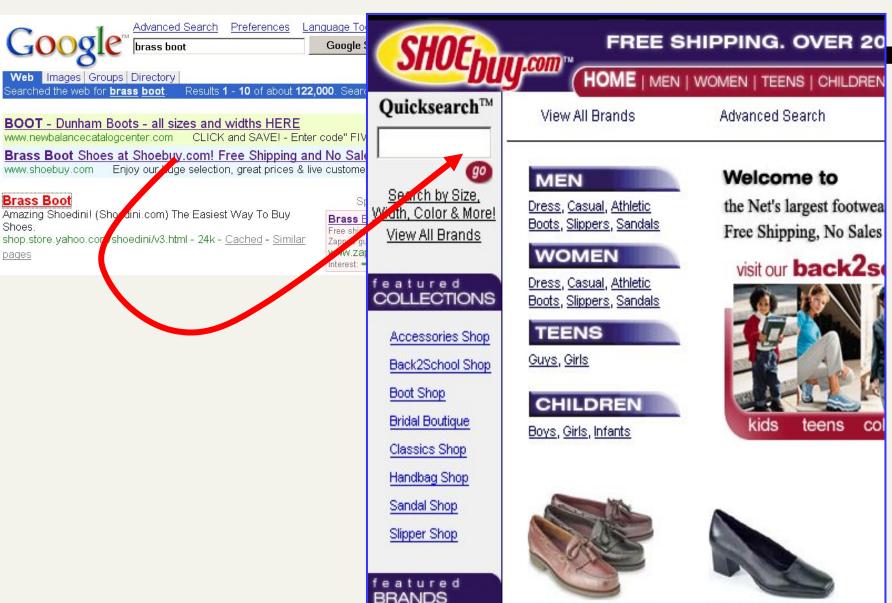
Sponsored Links

Brass Boots at Zappos

Free shipping on Brass Boots
Zappos guarantees your satisfaction
www.zappos.com

Interest:

No transfer



Docknort

Aerosoles

Context transfer



About...

Brass Boot offers a range of high-quality men's footwear handcrafted in Italy and Spain. The versatile Contemporary Collection is perfect for the casual office or paired with a suit. The NeoClassic Collection offers professional yet individual styles with distinctive details. The Metro Collection is both fashion-conscious and elegant.

Transfer from search results

SEARCH naive bayes performance

Web | Images | Video | Directory | Local | News

My Web BETA

My Search History OFF | On

Subscriptions (New)

Shortc

Search Results

Results 1 - 10 of about 75,200 for naive bayes perfor

 An analysis of data characteristics that affect naive Bayes performance (PDF) 电

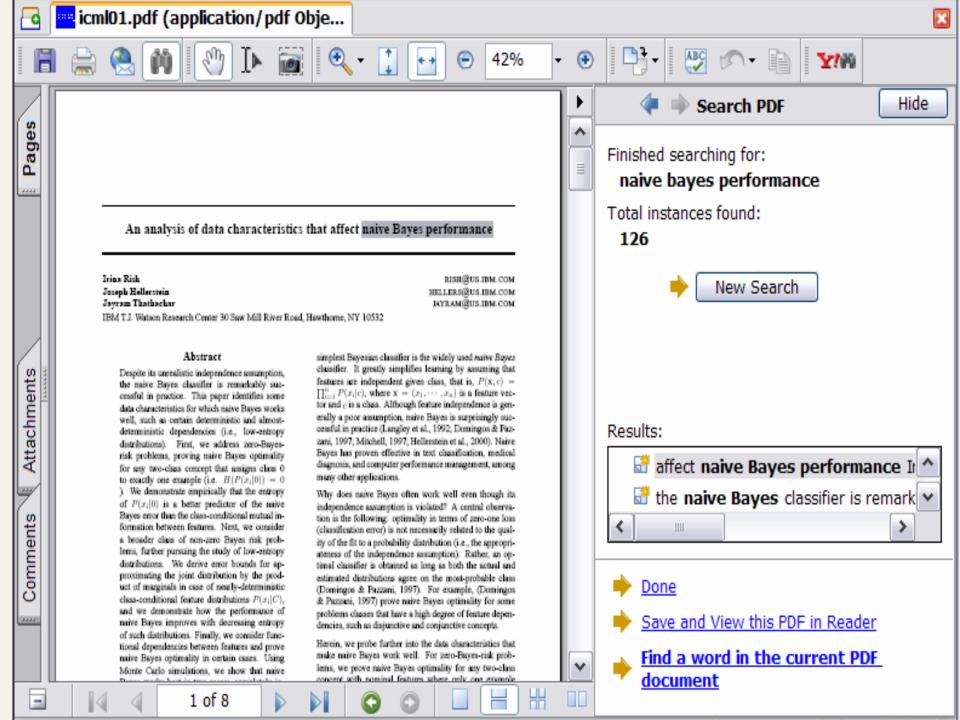
... An analysis of data characteristics that affect naive Bayes performance ... ally a better indicator of naive Bayes performance than the ...

www.research.ibm.com/PM/icml01.pdf - 357k - View as html - More from this site -Save - Block

Improving the Performance of Naive Bayes for Text Classification (PDF) 🖶

Improving the Performance of Naive Bayes for. Text Classification. Yirong Shen and Jing Jiang, CS224N Spring 2003. Abstract. We seek to improve the performance of the naive Bayes classifier

www-nlp.stanford.edu/courses/cs224n/2003/fp/yirong99/report.pdf - 135k - View as html - More from this site - Save - Block



Resources

■ IIR Chapter 19 – 19.4